

CROWN CRIER



September

1980



The CROWN Crier is the monthly newsletter of CROWN International, Inc., 1718 W. Mishawaka Road, Elkhart, Indiana.

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GUEST EDITORIAL.....Ron Harner
FLOODLIGHT.....Dale Kauffman
ON THE OTHER HAND.....Dave McLaughlin
KALORIE KORNER.....Cinda Pittman
SPOTLIGHT.....Sue Kurtz
NEW EMPLOYEE PROFILE.....Carolyn Sherp
sybil.....sybil
PERSONNEL PARAPHERNALIA.....Chris Deak
SPORTS WITH GENO.....Gene Geveart
BABY FACE.....Kim Curry
Carolyn Sherp
H. I. S.H. I. S.
CROWN CRIER SURVEY.....Deb Berndt
EMPLOYEE COUNCIL REPORTS.....Marc Miller
MILESTONES.....Arline Bontrager
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Deb Berndt
Gale Balmer
PROOFREADER.....Margaret Eaton
TYPESETTING.....Sheryl Gingerich

We have some new people working on the Crier this month. Taking over the "Spotlight" column is Sue Kurtz. Carolyn Sherp and Kim Curry have taken on the responsibility of the "Baby Face" section. And, finally, we have "sybil", who has taken over for "bernie" with his commentary on and about the CROWN family. Of course sybil's true identity is a secret. Welcome one and all to the CROWN Crier staff!

-- Jan Smith

Guest Editorial



Recently, while sitting in a safety meeting put on by the Chamber of Commerce, I thought how fortunate CROWN is to have safety oriented people.

This particular meeting was on how other companies get their workers to meet the safety needs required by OSHA. They had all kinds of gimmicks they used in order to keep the people aware of the safety needs. One company spent most of its time writing procedures and memos to its departments. Another company ran a bingo game in order to keep its people aware of safety. One other company has a leaflet which is passed out once a month discussing certain safety tips, along with helpful safety tips at work, as well as, at home.

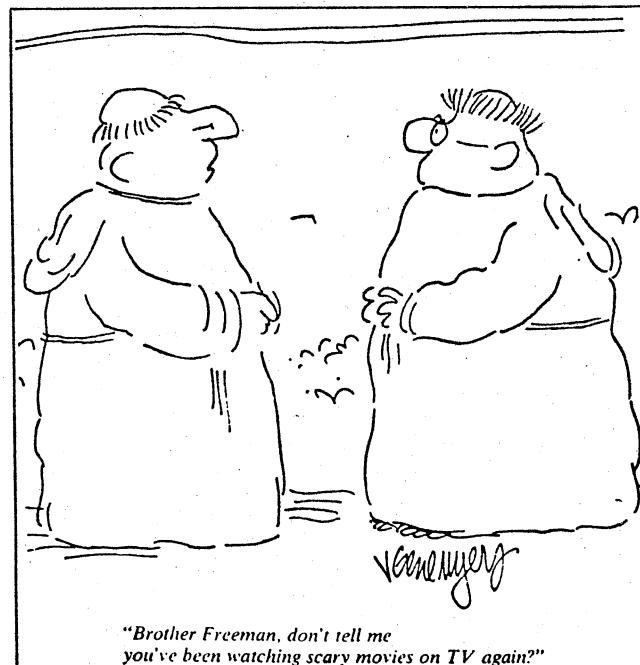
Because we keep our "safety" program so low-keyed, it may be good to review it. CROWN is interested not only in meeting the OSHA requirements, but more importantly to meet our safety needs. We try to do this by keeping up-to-date with the new rules and regulations. Dave Stuber, Millard Eger and I spend a lot of time reviewing the safety needs that Managers, Supervisors, and others pass on to us. We also have an Emergency Committee who would become active in case of fire, tornado, etc. Your Supervisor spends time watching for unsafe practices along with suggesting improvements in their area. We also rely on each one of you to keep us informed.

Indiana OSHA inspected CROWN once, and (with the exceptions of a few minor things) found that we were meeting their standards. The next time we're inspected it will probably be by the Federal OSHA who has a record of being tougher. Let's continue to be safety conscious, so that our record with them will be as good as Indiana OSHA.

When Jan asked me to jot something down for the Crier, I felt this would be a good time to pass this information on to you. Because we are human, we fail to praise each other when we do a good job. So, the next time your friends do something special in line of safety -- praise them.

Keep up the good work on safety here at CROWN and remember to take it home with you.

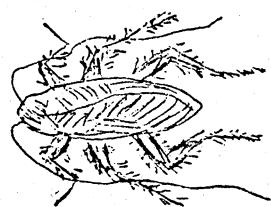
Ron Harner



sybil

dere editur
a big helo too al mi nu frends
you jus abot mak up for the abseens
of mi ol budi berne
he wuz a good guy
but i sur hav met sum nis foks
heer at crown
iv ben buzee walkin round getin
to no everione
margaret sur keps buzee on that swichbord
shes the firs imprezion peele get of
crown wether caling or comin in the front
door and a verry good imprezion i mus sa
than way bak on lin 6 is sylvia
i lerned shes qite a charakter
workin round her is never borin
shes allwayz
got a joke
for
ya
then bak in shiping is jim crag and deb
she reelee doeza good job workin
with
thoz guys
in the lit room is chris an trena
they ar allwayz buzee sendin out
litratur on
crown
productz
kep up the good work
see
ya
round

sybil



Spotlight



This month's Spotlight features Dawn Yoder. Dawn started at CROWN six years ago and began as a keypuncher in the EDP Department. Three years ago she became supervisor in that department, in charge of schedules and handling any overloads.

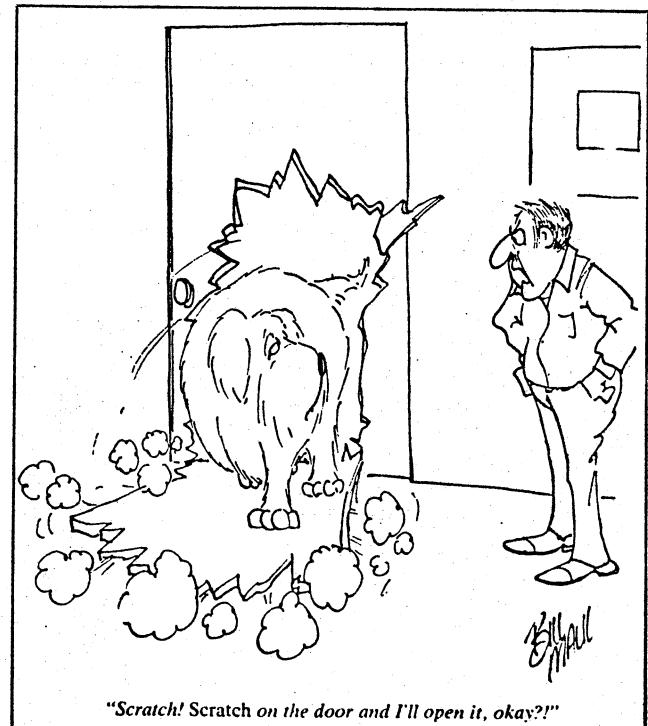
Dawn heard about CROWN through Phyllis Gates, whom she knew before coming to CROWN. Her goal while at CROWN is to train to the best of her ability and to try to tie up all the loose ends before she leaves.

Her hobbies are ceramics, camping and bicycling. She and her husband, Mike, just built a new home in Goshen on County Road 15.

Dawn will be leaving CROWN soon to become a full time housewife and homemaker. She mentioned that she will miss many of the people at CROWN and hopes to see everyone periodically and keep in touch.

We wish Dawn all life's best for the future and will miss her very much.

-- Sue Kurtz



"Scratch! Scratch on the door and I'll open it, okay?!"

Kalorie Korner

BLUEBERRY DESSERTS!

Blueberries "N" Cream Pie

1 unbaked 9" pastry shell	1/2 tsp. cinnamon
4 cups fresh blueberries	1/4 tsp. salt
2/3 cup sugar	1/2 cup whipping cream
1/4 cup flour	1/2 cup milk

Pour blueberries into the pastry shell. Combine sugar, flour, cinnamon, and salt. Stir in cream and milk with wire whisk; mix until smooth. Pour over berries. Bake in 400° oven for 45 minutes. Serve with sweetened whipped cream.

Crunchy Crust Blueberry Swirl Pie

1/2 cup margarine
3/4 cup flour
1/2 cup rolled oats
1/2 cup chopped nuts
2 tblsp. sugar

<u>Filling:</u>
1 3-oz. pkg. lemon gelatin
1/2 cup boiling water
1 21-oz. can blueberry pie filling
or 2 1/4 cups thickened blueberries
1/2 cup sour cream

Melt margarine. Stir in next 4 ingredients. Mix well and pat into ungreased 9" pie pan. Bake at 400° for 12 to 15 minutes or until golden brown. Cool.

Dissolve gelatin in boiling water. Stir in blueberry filling. Chill until thickened. Pour into pie crust. Spoon sour cream by tablespoonsfuls onto filling. Cut through sour cream and lightly fold filling over it, making swirls. Chill. Top with whipped cream if desired.

Blueberry Supreme

Graham cracker crust
2 8-oz. pkgs. cream cheese
1/2 tsp. vanilla
1 tblsp. lemon juice
2 eggs
1 cup sugar

<u>Topping:</u>
2 cups blueberries
2/3 cup sugar
1 tblsp. cornstarch
1/2 cup water
1 tblsp. lemon juice

Make a graham cracker crust in a 9 x 13-inch pan. Bake and cool.

Cream together the cream cheese, vanilla, and lemon juice. Add eggs and beat well. Add sugar and beat until light and fluffy. Spread onto cooled crust. Bake at 375° for 15 minutes. Cool.

Combine all topping ingredients in a saucepan and cook until thickened. Cool and pour over baked cream cheese layer. Chill overnight.

A Special Contribution

Strange Eating Laws of the Past

In Massachusetts it is illegal to eat peanuts in church or use tomatoes in clam chowder.

It is illegal to sell milk by the glass in San Francisco.

It is illegal to ride a street car or attend a theatre within four hours of eating garlic in Gary, Indiana.

In Wisconsin it is compulsory for all boarding houses, clubs, hotels, and restaurants to serve free at least two-thirds of an ounce of cheese with every meal over 25 cents.

It is illegal in Riverside, California to carry a lunch bucket on the street.

In Nebraska it is illegal for tavern operators to sell beer unless they simultaneously are cooking soup.

Restaurant owners in Birmingham, Alabama are forbidden to use a broom to clean their floors.

In Connecticut it is illegal to sell pickles that collapse in their own juice when dropped 12 inches; they must stay whole and bounce.

In Waterloo, Nebraska, barbers are forbidden to eat onions between 7 a.m. and 7 p.m.

In Hammond, Indiana it is illegal for watermelon-eaters to throw seeds on the sidewalk.

In Houston, Texas it is illegal to sell rye bread, goose liver or limburger cheese on Sunday, and it is illegal for customers to remove the items they cannot buy from the store.

In Corvallis, Oregon it is illegal for young women to drink coffee after 6 p.m.

In Memphis, Tennessee if a restaurant customer doesn't eat all his pie it must be destroyed in his presence, and he cannot be served bologna on Sunday.

-- submitted by Deb Berndt

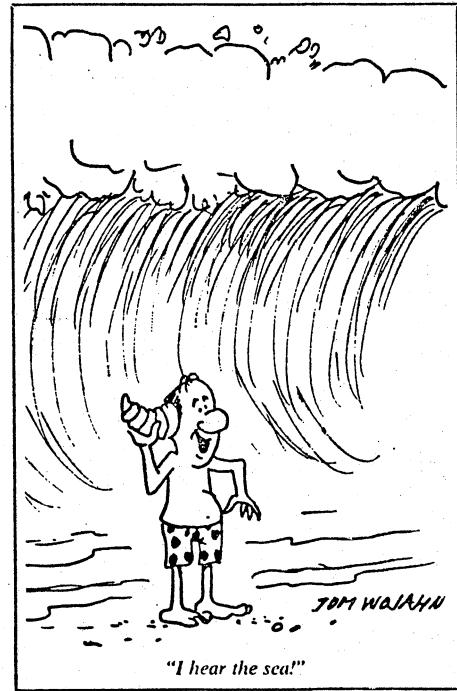
SWITCHBOARD CONCERN NEEDS VOLUNTEERS

SWITCHBOARD CONCERN, Elkhart County's 24-hour information and referral and crisis intervention service is now accepting applications for an operator training course, scheduled to begin in October, 1980. Training involves approximately 24 hours orientation and a six week on the job period. If you are interested, please call 293-8671.

Happy Birthday



4	Linda Wisler
5	Gene Geveart
8	Elinor Fultz
9	Diana Long
10	Dave McLaughlin
12	Randy Lehr
14	Tom Estep
15	Cinda Pittman, Helen Blackwood
16	Ruth Overhulser, Sandra James
19	Bernita Struble
23	Bob Ryman
24	Jim Wordinger
25	Julie Towns
26	Ora House, Steve Eger
30	Walt Berndt, Deb Carroll



On the Other Hand



It was early on an outstandingly swell Monday of the second week in May . . . time to fly again. The Audio Engineering Society Convention in Los Angeles beckoned and we were bound to go. The air sat still and damp and cool. No perceptible level of excitement hovers about a 6:30 a.m. flight, which meant things were quiet as well.

An unexpected scheduling disruption caused us to take off on time. Or close, anyway (Air Wisconsin does not fuss over such details). The plane looked, as usual, like a second-rate modelling effort with oversized landing gear and undersized fuselage. To AW's credit, I have heard that they use nothing but Industrial Strength Crazy Glue in their maintenance efforts. I like that approach, just as long as the hired help don't sniff it. The rumor (actually it is an AW press release, but that is only slightly less reliable than a rumor, so we'll stick to our original wording) is that AW will have newer, bigger planes with twice as many engines and twice as many seats in a few months. If these planes ever in fact show up, we will encounter an ideal opportunity to test R. David's First Law of Air Travel, which says: "The better the equipment, the worse the schedule." This is, by the way, a mono-directional law, since the converse is not true -- i.e. you cannot improve your schedule by securing less adequate equipment. Besides, where could AW possibly find less adequate equipment? But I digress.

I gazed fondly at the machine in which I had spent so many awful minutes. I had an exceptional view since I was last in line. This also meant I got the seat all the way in the back of the plane. There is no seat in any commercially operated transportation mode which is comparable to the back seat of an Air Wisconsin craft. Hanging on to the back of a garbage truck in freezing rain gets a rating almost four points higher than the AW back seat in a poll of veteran travellers. When I was

young and still less civilized than now, I used to join other borderline crazy neighborhood children in crawling through lengths of unused sewer pipe for amusement. From the start end you could see the finish end as a hole about the size of a 50 cent piece. You would think about maybe getting stuck in there and never getting out. So you crawled fast, just ahead of the panicky thought that the pipe really was getting smaller. To intensify the eerie feeling, all sounds were unnaturally magnified and echoed endlessly from the iron pipe walls. Finally you reached daylight and breathed the open air and felt like you had cheated death again.

Riding the back seat of an Air Wisconsin plane is like doing the sewer pipe again, only with a dozen people in front of you. And I thought I'd given that stuff up.

The pilot talked for a few minutes as we taxied out to the head of the runway. It was not possible to understand what he said until the plane stopped, poised for take-off. The sound system on the plane was not useful for human speech under most circumstances. This added to my suspicion that the plane itself was not intended for humans. In the relatively quiet moments just before take-off, the pilot allowed as how the air time to Chicago would be "under 30 minutes". This display of precision reminded me that no one had yet passed out a satisfactory explanation for our departure on time. We finally made it to Chicago (in "under 30 minutes) and I never did find out.

The next step depended on United Air Lines. The 747 they selected for the trip from Chicago to L.A. appeared to be one of the empties they were returning. United no doubt thought less of all those unfilled seats than I did. Personally I prefer neatly empty planes: the service is better and the engines don't have to work so hard.

Bad news came after we had left the terminal and taxied most of the distance to the runway (this is a lengthy trip during rush hour at O'Hare when the taxiway goes through Blue Island). The pilot announced that the anti-skid mechanism on one of the wheels did not work, and we would have to go back to get it fixed. I could only assume they hadn't known about it when we went out the first time. What else might be wrong that they hadn't noticed? At any rate United proceeded to repair the rolling stock on our time, and finally we departed again. Maybe they had just wanted an excuse to go back to the terminal to see if they could get more people on their plane. It didn't work because the craft stayed 75 per cent empty and the trip turned out to be reasonably comfortable.

A few days later I returned. I always do. In Chicago I saw an astonishing vision: while waiting for the last flight into Elkhart, what should slink up to the terminal but one of the promised new Air Wisconsin planes. There it sat next to the building: fat and homely and strange-looking, with two diddy little engines affixed to each drooping wing. While watching it sit there with rain running off its back, I experienced that semi-sad nostalgic feeling so frequent with travellers everywhere who are leaving home again. And way down deep inside a small voice said: "If you ever leave home in that thing, you will set a new world's record for being a fool." The voice sounded authentic.

I wonder if the schedule really will get worse?

-- Dave McLaughlin

THE Women's Movement has been responsible for altering or changing the wording for many common titles such as chairman to chairperson, etc. The latest casualty is Gingerbread Man. Betty Crocker now has a new recipe for "Gingerbread People".

Sports with "Geno"

Hi Sports Fans!

Time to bring forth more sport news.

The bowling season is about to start. There are two men teams this year. It should be a very interesting season. The women have one team to start the season off with. They would like to start up a second team. So, all you women bowlers, see Mary Miller if you are interested. The league bowls on Friday night at 6:30.

It was brought to my attention that not one word has been said about the men's trap shooting team. They have won a few and lost a few. Sorry to have left you out of the sports column.

The golf team is ready to wind up the season with a best ball tournament. It has been a lot of fun on the course this year. Hope to see more out next season.

Congratulations to the winners of the First Annual Golf Tournament!

In the next issue of the Crier, watch in this sports column for an autograph that will appear. See if you can guess who it is. Yours truly had the honor of talking to this celebrity and getting the autograph.

Well, that's about it for this time.

-- Geno

SPECIAL REPORT ON THE CROWN SOFTBALL TEAM

On Monday, August 18th, the CROWN fast-pitch softball team completed its season (barring a surprise invitation to the World Championships) with an 8-3 win over IARA. This gave CROWN a 7-7 league record which entitled them to 4th place in the Red Division of the Elkhart B League. In tourney play the team had a 2-3 record, losing the only game played in the city 4th of July Tourney, and winning two and losing two in the season-ending tourney to determine the Elkhart B League Semi-state Champion.

Highlights of the season included a tense 10 innning 3-2 loss to division leader Federal Press, and tournament upsets over Thunder and Son, one of the pre-tourney favorites, and First Realty, defending Semi-state champs.

Team leaders for the season in batting were Steve Hamilton with a .472 batting average and 25 hits, Enos Yoder with 23 runs scored and 11 stolen bases, Larry Dennison with 17 runs batted in, and Bob Ryman with 3 home runs.

The best fielding average was turned in by center fielder Larry Dennison with a .974 average, followed by left fielder Bob Ryman with .923, third baseman Steve Hamilton with .915, and first baseman Kingsley Becker with .911.

The pitching was handled by Bob Leininger (0-3), Dale Kauffman (0-3), and Dave McLaughlin (7-2).

Thanks to all the hard core fans and supporters who braved the heat, mosquitoes, and stray foul balls to join in the effort!

-- (Coach) Dave McLaughlin

There are two kinds of fools. One says, "This is old, therefore it is superior." The other says, "This is new, therefore it is better."

SPECIAL ANNOUNCEMENT!

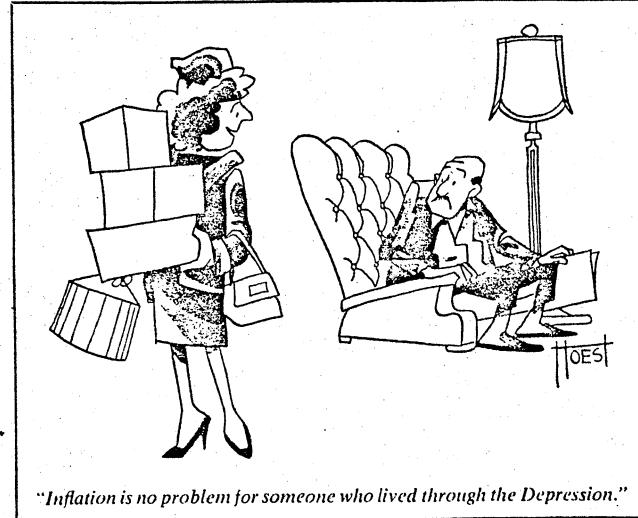
Have you ever wanted to be a disc jockey. Someone who's voice would live forever on a tape. Someone who's mother would be proud if she heard her son or daughter's voice over the radio waves?

If you answered yes -- or even if you answered no. You're who we are looking for.

CROWN has a unique opportunity of sponsoring a local radio program and your help is required.

If you would like to submit a 30 second radio script, or a 30 second spot complete with music, contact Murray Young at extension 203.

Your voice or even your thoughts could live on and on . . .



"Inflation is no problem for someone who lived through the Depression."

Venture into Light

Every man has a cave of his own. A cavern of retreat. A place of safe withdrawal.

At times he ventures into the light. But then the threat of new truth breaks upon him and he retreats. Back to the warm darkness of his cave. Back to safety.

But truth once seen is hard to forget. Truth tugs. It draws. Like light. It grows on him. And when at last it is irresistible and he stumbles from his seclusion to stand blinking in the painful clarity of fresh insight, he will see things about himself, his life, and his destiny that he has never known before.

And the nearer he gets to truth, the more it looks like the face of Christ.

Big people are those who make us feel bigger when we are with them.

Our judgment can be no better than our information.

Puzzle of the Month

Israel is a small nation on the eastern shore of the Mediterranean Sea. Since gaining its independence in 1948, the State of Israel has gone from a country poor in natural resources and industrial and agricultural technology, to one of the most advanced countries in the Middle East. About 85% of the population of Israel is Jewish; Arabs account for about 15%. Other religious groups include Druses and Bahais. Listed below are the names of some cities and towns of Israel.

cities and towns of israel

WORD LIST

Acre	Lydda
Ashdod	Migdal
Ashkelon	Nahariya
Bat Yam	Nazareth
Beersheba	Nesher
Dafna	Netanya
Dan	Neve Yam
Eilat	Raanana
Galon	Ramat Gan
Hadera	Ramla
Haifa	Rehovot
Hatseva	Safed
Hazor	Tel Aviv-Jaffa
Holon	Tiberias
Jerusalem	Yevadim
Lod	

M	B	A	T	Y	A	M	O	D	A	R	A	G	A	M
R	E	H	O	V	O	T	O	H	E	N	R	F	I	M
J	A	L	N	F	F	D	O	R	A	E	F	G	L	R
E	L	B	A	L	H	L	T	N	C	T	D	A	J	A
H	M	H	Z	S	O	C	A	Y	S	A	D	S	D	M
A	A	D	A	N	U	A	L	A	L	N	M	Y	N	A
Y	R	D	R	T	R	R	I	F	F	Y	I	E	Z	T
I	A	B	E	H	S	R	E	E	B	A	V	V	D	G
R	A	G	T	R	E	E	J	O	E	D	A	O	A	
A	Z	F	H	B	A	H	V	Y	T	N	D	L	N	
H	H	A	I	R	D	E	F	A	S	X	S	I	Y	O
A	I	T	Z	A	N	I	M	E	Y	E	E	M	L	L
N	O	L	E	K	H	S	A	L	R	F	N	X	H	A
R	O	Z	A	H	B	I	T	Z	R	C	L	M	A	G
T	E	L	A	V	I	V	J	A	F	F	A	S	T	T

Floodlight

CUSTOMER SERVICE -- TECHNICAL SERVICE AREA

The Customer Service Department's job is to ensure that the customer continues to receive the performance and value of his CROWN product over a long term period of time. The Technical Service Area is one part of this overall effort. It is the job of Technical Service to make available to our reps, dealers, service centers, and end users, any technical information they may need on CROWN products. This can be anything from sending a schematic to working with Engineering on an unusual problem or application. They also do trouble shooting over the phone, work on customer problems, do correspondence, help out in Factory Service, etc.

Involved in this effort are two Product Specialists, Dave Engstrom and Jim Stembel. Dave is responsible for all products in the amplifier area and Jim is responsible for preamps, equalizers, crossovers, RTA-2, etc. Between the two of them, they answer approximately 50 letters and 80 phone calls per week. Other responsibilities include teaching in our CROWN Service Schools which are held to train our field service organization. They give feedback to Sales, Engineering, and Quality Assurance of problems, applications, etc., they might encounter. They also help monitor our field service organization of approximately 160 dealer service centers and 50 independent service centers to ensure they are getting the job done. Occasionally, they may require travel to trouble shoot on site a particularly serious problem.

Julie Overhulser is the Customer Service Department's secretary. This involves many different functions and details. Most of the calls to Technical Service are routed through Julie so she can screen them and route them to the proper specialists or departments. She does all the typing for Technical Service and for the Director of Customer Service, along with filing. She handles all processing of warranty claims sent in by our field service organization, along with processing applications for the set-up of authorized service centers. Along with other miscellaneous duties, she manages to keep very busy.



Julie Overhulser and Dale Kauffman

Dale Kauffman is the Director of Customer Services and oversees the Technical Service, Factory Service, and Parts Department operations along with managing the field service organization. He is also responsible for warranty policy and enforcement and resolving problems related to same.

Dale, Jim, Dave and Julie all agree -- Customer Service is a challenging area in which to work.

-- Dale Kauffman



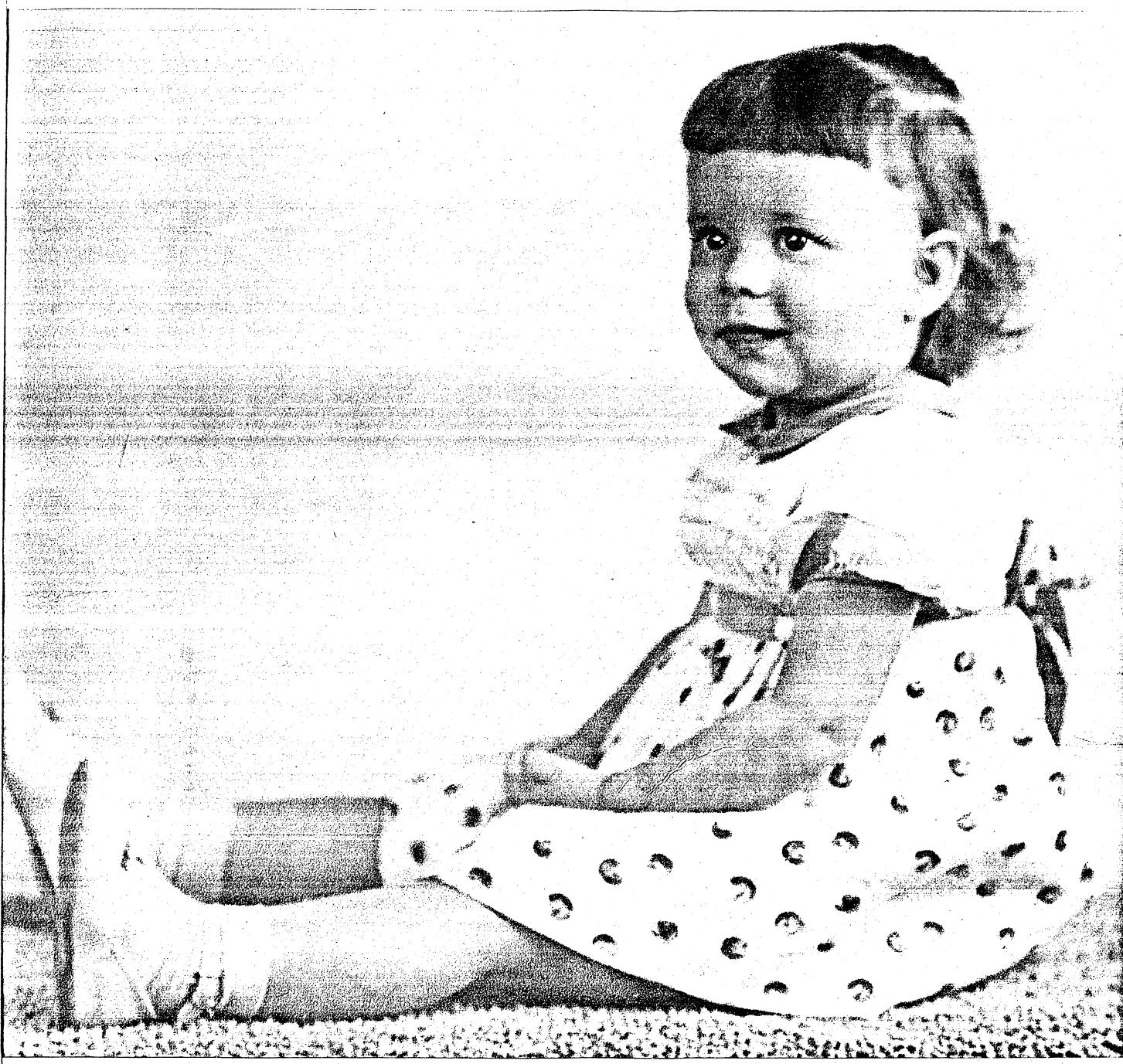
Jim Stembel and Dave Engstrom

To ACHIEVE our ultimate goals is not happiness; it is to be able to solve our problems along the way.

The narrower the mind the broader the statement.

TED COOK

Baby Face



This little doll is a cake-baking, board-making
mama.

Guess who?

